

**NEW  
COURSES**



# **NORTH WALES DEAF ASSOCIATION**

## **COURSE INFORMATION**

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NWDA is the regional organisation that supports all Deaf, deafened, hard of hearing and Deafblind people as well as their family, friends, carers and colleagues. We do this by providing various services such as an Information Service, Communication Support, Advocacy, Rehabilitation Support, Equipment Assessment and Provision and an Education Officer.

You may see our Mobile Information Unit at various venues throughout North Wales.

All our tutors are deaf themselves and possess relevant teaching certificates with considerable experience of teaching their subjects.

## TRAINERS



### JACKIE CLAYDON

Jackie has been developing and teaching Deaf Awareness for over 15 years throughout Wales and further afield. Trained in Manchester as a Lip-reading Teacher and London as a Technical and Rehabilitation Officer Jackie has many years experience for working with deaf people and gained a wide range of knowledge and understanding of her subject.



### LEE THOMAS

Lee is our Education Officer and having been deafened as a child Lee knows all too well the problems deaf children face in school and is putting his experiences to good use teaching Deaf Awareness and British Sign Language to teachers and school children enabling deaf children to overcome isolation and communication barriers.



### PAM WILLIAMS

Pam is a native BSL user who has taught British Sign Language in Llandrillo College with great success for a number of years and will be teaching the BSL sessions for NWDA. Pam's sessions are tremendously useful for staff who meet the public regularly and are thoroughly enjoyable as well as covering basic everyday signs.

# **Course Fees from 1<sup>st</sup> September 2009**

## **Deaf Awareness Training**

Three hour Deaf Awareness Training  
**£270 for up to 15 participants**

Six hour Deaf Awareness Training  
**£425 for up to 20 participants**

Eight hour Deaf Awareness Training  
Open College Network Accredited Course  
**£560 for up to 20 participants**

## **British Sign Language (BSL)**

Two hour BSL Awareness  
**£200 for up to 15 Participants**

Three hour BSL Taster Sessions  
**£270 for up to 15 participants**

Eight hour BSL Open College Network Accredited  
**£560 for up to 20 Participants**

## **Makaton Training**

Half day 3 hour Makaton Training Part I  
**£270 for up to 15 participants**

Half day 3 hour Makaton Training Part II  
**£270 for up to 15 participants**

**Open College Network Accredited courses are organised in partnership with the Workers Education Association (WEA) and Coleg Harlech**

## **WHY TRAIN?**

More and more service providers and others who work with them now recognising the benefits of deaf awareness training courses which are designed to give hearing people a better understanding of the needs of deaf and hard of hearing people. A deaf awareness course will include an introduction to deafness, basic tips for improved communication techniques, finger spelling, awareness of Sign Language, basic signs and Deaf Culture as well as a brief look at the Disability Discrimination Act (1995), its implications for service providers and employers towards deaf people.

How can we help you in this important area?

- ✓ We can offer you a professional training course, for up to 20 staff.
- ✓ Our course can be tailored to meet your organisational needs as well as those of the individual members of staff.
- ✓ Learning with us is an active and enjoyable experience, which makes use of simulated activity exercises and a range of different resources.
- ✓ Training can be delivered at the place of work or at our training centre in Mochdre for either a full or half-day sessions.
- ✓ Companies and service providers who invest in deaf awareness training or improve employment opportunities for deaf and hard of hearing people will be eligible to enter for our annual Deaf Aware Business of the Year Award.

## **BOOKING A COURSE**

All of our training sessions can be taught either at our offices in Mochdre or if you have a suitable training room this can be used providing it is large enough to hold the number of people you wish to train.

The facilities we require are a white board or flip chart, seating to be set out in a horseshoe, adequate lighting for a deaf trainer to see all the group members, tea and coffee making facilities for the breaks.

If you wish to use the training room at NWDA in Mochdre there is no charge for the room. Contact NWDA for further details regarding catering etc.

Training can take place at any location and no charge for travel will be made in North Wales. Outside of North Wales a travel fee will be charged.

### **Cancellation policy**

Should you need to cancel the training session the following cancellation fees will be payable:-

If notice is 14 days or more	no fee
If notice is less than 14 days and more than 7days	half fee
If notice is less than 7 days	full fee

**Cancellation fee may be waived if re booked and the training takes place within 28 days.**

# COURSE BOOKING FORM

**NAME OF ORGANISATION/BUSINESS**

.....

**CONTACT PERSON**

.....

**CONTACT ADDRESS**

.....

.....

**CONTACT DETAILS**

**TELEPHONE**

.....

**FAX**

.....

**EMAIL**

.....

**TRAINING VENUE** (please circle)

**IN-HOUSE**

**NWDA**

**OTHER (please specify)**

**TYPE OF TRAINING REQUIRED** (please circle)

**HEAR AWARENESS**

**BRITISH SIGN LANGUAGE**

**MAKATON**

**PREFERRED DATE/S OF TRAINING**

.....

**LENGTH OF TRAINING SESSION.....**

**START TIME .....**

**CLIENT TYPE i.e. receptionist/carers etc**

.....

**NUMBER OF GROUP MEMBERS .....**

**INVOICE DETAILS**

**NAME**

.....

**ADDRESS**

.....

.....

.....

**CONTACT NUMBER**

.....

**BOOKING REFERENCE NUMBER IF REQUIRED.....**

## **Some views expressed by those who have already undertaken our Deaf Awareness Training:**

“It was a most enjoyable day. The tutor made it enjoyable and humorous. Where have you been all this time? An excellent day, lets have more!”

“Excellent day – hope there will be more of these sessions made available to a lot more staff within the Trust. Very worthwhile.”

“The tutor did an excellent job, extended the views of most people present and opened our eyes. Thank you”

“Very informative day. Feel that my awareness has increased and that the session will improve care for patients.”

“One of the best study days I have ever attended. The knowledge and awareness I have gained has been priceless. The delivery was excellent.”

“This will be of real use in future, both to me and to my clients, in passage of information and maintenance of dignity. Also helps integration of client to the environment as it exists.”

“Will be useful as part of ongoing staff development to enable staff to give support to clients and volunteers with hearing problems”

## **THREE HOUR DEAF AWARENESS TRAINING**

- 1) Welcome
- 2) Introduction to some communication strategies
- 3) Using the correct terminology
- 4) How will I recognise a deaf person
- 5) Hearing Aids – help or hindrance
- 6) Break – practical session
- 7) Good Communication Strategies
- 8) British Manual Alphabet – Fingerspelling – BSL question signs
- 9) Question Time
- 10) Evaluation - Finish

This course will provide basic communication training and offers a glimpse at other issues on deafness.

## **MAKATON TRAINING**

A one or two half day sessions for staff to learn basic Makaton signs used every day to support spoken communication.

The signs are “borrowed” from British Sign Language to enable people with learning difficulties understand communication more efficiently.

Topics covered include

- Everyday signs
- Questions
- Fingerspelling
- Health & Hygiene
- Food
- Hobbies & Pastimes

The sessions are ideal for Day Care & Residential staff working with people who have learning difficulties.

## **FULL DAY DEAF AWARENESS TRAINING**

1. Welcome
2. Introductions – Introduction to some Communication Strategies
3. Statistics – How many deaf people are there?
4. Terminology
5. How will I recognise a deaf person?

### ***Coffee break with a difference!***

6. Feed back from Break
7. Psychological effects of deafness
8. Hearing Aid – Cochlear Implants
9. Tinnitus & Meniere's

### ***Lunch***

10. Lipreading exercises
11. Good Communication Strategies
12. British manual Alphabet - fingerspelling
13. Putting good communication into practice

### ***Coffee Break***

14. British Sign Language – Basic Signs
15. Aspects of Deaf Culture
16. Who and what is available to help deaf people
17. Improving your workplace – making it user friendly
18. Disability Discrimination Act – How does it affect your workplace
19. Evaluation and Finish

This course will give brief knowledge on deafness and valuable training in communication needs and is aimed at people who occasionally came into contact with deaf and hard of hearing people. Following this contact your staff will be able to communicate confidently and effectively with Deaf and hard of hearing people.

This course can be tailored to suit your organisation's training requirements.

## **OPEN COLLEGE NETWORK ACCREDITED** **DEAF AWARENESS COURSE**

At last a brand new accredited 8 hour, one day course!

This course covers all the topics of a 6 hour course in depth and is continuously assessed by the tutor for the day.

The course is open to newcomers to Deaf Awareness as well as being an ideal refresher for people who have attended a deaf awareness course in the past. More time is allowed for practical communication and a session on the technical equipment used by deaf people is included.

The course starts at 9am with registration with Workers Education Association, and finishes at 5pm

1. Welcome
2. Introductions and Lipreading awareness
3. Statistics How likely am I to meet a deaf person?
4. Terminology – how not to offend people
5. How do I recognise a deaf person
- Coffee break with a difference!***
6. Feedback from the break – Psychological effects
7. Hearing Aids Help or Hindrance (Cochlear Implants)
8. Effects of Tinnitus & other hearing related illnesses
- Lunch***
9. Lipreading exercises
10. Good Communication Strategies
11. Fingerspelling & its place in BSL
12. Putting Good Communication into practice
- Coffee Break***
13. Who and What is available to support deaf people
14. Improving your workplace-making it deaf friendly
15. Disability Discrimination Act 1995
16. Evaluation and Finish

## **SIGN LANGUAGE FOR THE WORK PLACE**

Feedback from the Deaf Awareness sessions often asks for more time to be spent on British Sign Language (BSL). Unfortunately this would not allow us to cover communication tactics with other deaf people adequately.

So now due to popular demand NWDA is offering a taster / basic BSL, half day and full day sessions that enable your staff to learn how to meet & greet BSL users.

- Everyday signs
- Fingerspelling and its place in BSL
- Question signs
- Signs relevant to your workplace
- Know how to use a BSL Interpreter
- Where to find an interpreter
- Who funds a BSL Interpreter

These sessions are taught by a BSL user who has many years experience of teaching BSL to numerous students with a high success rate.

Sessions are tailor made to suit various work places e.g. – Health – Education - Residential Homes – Retail Trade etc.

**Two hour Awareness** – greetings, Fingerspelling, names

**Three hour Introduction** – as above plus question signs, numbers

**Eight hour Accredited** will include above plus signs linked to your organisation or work. This course is continuously assessed by the tutor for the day.

